

Tunabear, Inc. Warranty and Return Policies

In accordance with DIR contract DIR-TSO-TMP – 213 Appendix D, Standard Terms and Conditions for Services Contracts, Section 7.C, Services Warranty and Return Policies, Vendor warrants that the Education Information Technology (IT) Products and Related Services will be provided in a workmanlike manner, and in conformity will generally prevailing industry standards.

Tunabear, Inc. backs all software provided with a 30 day money back guarantee.

Tunabear, Inc. warrants the services of the technical consultant for a period of one week. If the Customer is not satisfied with the technical consultant, Tunabear, Inc. will offer to refund the technical service fees charged to the Customer.

Tunabear, Inc. cannot accept responsibility for any alterations caused by a third party or Customer occurring to Customer's project once completed by Tunabear, Inc.. Such alterations include, but are not limited to, additions, modifications and deletions. In providing the services, Tunabear, Inc., will be relying on content, data and related information provided by the Customer. Tunabear cannot accept any liability based on inaccuracies in content, data and information provided by the Customer.

THIS WARRANTY IS EXCLUSIVE AND IS IN LIEU OF ALL OTHER WARRANTIES WHETHER EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE AND ANY ORAL OR WRITTEN REPRESENTATIONS, PROPOSALS OR STATEMENTS MADE ON OR PRIOR TO THE EFFECTIVE DATE OF THIS AGREEMENT.